Friendship Retirement Corp. Vendors Trademark & Copyright Usage Guidelines

Vendors and Independent Contractors should pay special attention to the following information:

- Vendors/Contractors should not use a Friendship Retirement Corp. trademark as part of any their trademark, company name, website URL, or metadata;
- A Vendor's/Contractor's use of a Friendship Retirement Corp. trademark must not be used to incorrectly imply that there is any kind of a partnership or principal/agent relationship between the Vendor's company and Friendship Retirement Corp.;
- Vendors/Contractors may not incorporate a Friendship Retirement Corp. trademark into its own trademarks, service marks, company names, trade names, intellectual property applications, website URL, or webpage metadata, unless permitted by a mutually signed vendor/contractor agreement with Friendship Retirement Corp.;
- Vendor's may not register a Friendship Retirement Corp. trademark (in whole or in part) with their own trademarks or intellectual property portfolio;
- If a Vendor/Contractor is permitted to use a Friendship Retirement Corp. mark, it must distinguish those marks as belonging to Friendship Retirement Corp. using the following, or similar language: "[FRIENDSHIP RETIREMENT CORP. MARK NAME][™] and © 2021 [or CURRENT YEAR] Friendship Retirement Corp. All rights reserved.";
- Vendors/Contractors should use each Friendship Retirement Corp. trademark to accurately identify the source of the goods and services. Each Friendship Retirement Corp. trademark can only be used to indicate senior services, continuing care retirement communities, and/or other specifications, products and services originating from Friendship Retirement Corp. The Friendship Retirement Corp. trademarks cannot be used for any other purpose.
- Do not use a Friendship Retirement Corp. trademark to identify or describe products or services unrelated to Friendship Retirement Corp.

In practice, the Vendor/Contractor should also note the following:

- The actual trademark text or logo (such as "Glencroft Senior Living" or "Center for Modern Aging") must not be used when referring to a Vendor's product or service. Some agreements may provide for cross branding and will address such situations specifically;
- The actual trademark text or logo (such as "Glencroft Senior Living" or "Center for Modern Aging") must not be used in a Vendor's/Contractor's description of its product or service without prior written agreement or written permission from Friendship Retirement Corp.;
- A Vendor's/Contractor's use of a Friendship Retirement Corp. trademark must not imply its product or service is authorized or endorsed by Friendship Retirement Corp. unless a mutually signed agreement is in place specifically authorizing such use.;
- A Vendor's/Contractor's use of a Friendship Retirement Corp. trademark must not falsely suggest to the public that Friendship Retirement Corp. is the origin of any of the goods and services a Vendor/Contractor describes in its advertising or product information.

Further Information

Only Friendship Retirement Corporation's Legal Department may grant authorization for trademark, copyright, or other intellectual property uses. This Trademark guideline document, and its related documents, do not expressly or impliedly waive or amend any preexisting agreements that a vendor or user may have with Friendship Retirement Corp. and its related businesses. In the event of a contractual conflict, the mutually executed contract will control. If you wish to use the Friendship Retirement Corp.'s trademark, copyright, or other intellectual property in any manner not described in this document, please contact info@focuslawfirm.com.

Friendship Retirement Corp's. Marks

Friendship Retirement Corp. has the following registered trademarks/copyrights to date:

- 1. Glencroft Senior Living
- 2. Glencroft at Home *(Standard Character Mark)*
- 3. Center for Modern Aging MODERN AGING
- 4. Glencroft Center for Modern Aging
- 5. ZoeLife



- 6. Modern Aging *(Standard Character Mark)*
- 7. Parkinson' Immersion Program PARKINSON'S IMMERSION PROGRAM
- 8. Powered by ZoeLife *(Standard Character Mark)*
- 9. Transforming the Face of Aging *(Standard Character Mark)*

Notices

For Technical Assistance, Please contact the Friendship Retirement Corp. Help Desk:

Friendship Retirement Corp. 8611 North 67th Avenue Glendale, AZ 85302 Phone: 623-847-3004 Email: <u>helpdesk@Glencroft.com</u>

For Legal Notices, Please contact Friendship Retirement Corp. Legal Contact:

Focus Law Firm, PLLC 6339 Charlotte Pike, #592 Nashville, TN 37209 info@focuslawfirm.com